#### CALL CENTER-CUSTOMER CONTACT CENTER POSITIONS AVAILABLE

## **Job Description**

Inbound customer service contact center agents (providing courteous and helpful assistance calls/email/chat support) in a time-sensitive environment. Position requires multi-tasking, and the ability to communicate with customers while researching multiple sources of information, and finding the best answers to meet customers' needs with a respectful and cheerful attitude. Highly driven, self motivated and desire to grow professionally, are key talents for these positions.

#### We offer:

- · Positions immediately available
- A highly motivated environment
- Paid training
- Base salary of \$10
- · Attendance and quality incentives
- One week paid vacation after 12 months
- Growth opportunities

## Job requirements:

- Successfully complete the training program
- Ability to achieve results through teamwork
- · Maintain professionalism in escalated situations
- Operate efficiently with accuracy in a fast paced environment
- · Strong work ethic
- · Reliability to work as scheduled & get the job done
- Preferred call center/customer service experience
- Flexibility to work evenings & weekends
- Professional appearance and conduct

## **Qualifications:**

- · High school diploma
- English fluency Verbal and written communication skills
- Computer proficiency
- Active listening skills
- · Pass criminal background check and drug test

# How to apply:

- 1. Visit us online at: http://www.dataxport.net
  - Or in person at: 10950 Pellicano Dr. Suite C4, El Paso TX 79935
  - If you decide to visit our office, you must wear a mask or face covering at all times. Your temperature will be checked and you will be asked to complete a survey upon entering the building.
- 2. Complete application online or in person
- 3. Take assessments
- 4. Call for more information if needed or to check your application status: 771.9090